



MARC N. SPERBER, D.D.S.  
JOSEPH PORTNOY, D.D.S.  
*General Dentistry*

266 E. Sunrise Hwy.  
Lindenhurst, NY 11757  
(631) 226-5252

To Our Valued Patients,

We hope that this letter finds you and your family healthy and safe. Our community has been through a lot these past few months, and all of us at the office of Drs. Sperber and Portnoy are looking forward to resuming your dental and hygiene care.

As we await the go ahead from Governor Cuomo to reopen our office, we are actively monitoring the recommendations of the Centers for Disease Control and Prevention (CDC), the American Dental Association (ADA), the NYS Dental Association (NYSDA), and the Occupational Safety and Health Administration (OSHA) for their latest recommendations and guidelines. Our primary concern is your safety and the safety of our staff, and we are confident that our increased safety precautions go above and beyond those recommendations.

Though we have always had the strictest sterilization protocols, and take pride in having a spotless office environment, we have implemented many new changes. Most of our changes will be evident when you arrive at our office, but you will immediately notice some of our changes when you call to schedule an appointment, including updating your medical history over the phone and sharing new check-in procedures to be followed upon your arrival. Additional changes include:

- **Air filtration and purification systems** have been installed in each treatment room and common areas. The True HEPA H13 medical grade filters in each unit will constantly remove airborne contaminants, germs and viruses, capturing 99.9% of particles.
- **Plexiglas panels** have been installed between the reception area and patient walkway.
- **Personal protective equipment (PPE)** has always included the use of gloves, level 3 masks, and protective gowns. In addition, we have added face

shields, foot coverings, N95 masks or double masking with level 3 masks. The use of masks and gloves will also apply to the reception area staff.

- **Disinfection** is achieved throughout the day with premium products like CaviWipes, a broad-spectrum disinfectant, in combination with alcohol wipes, which have been shown to be effective against Covid-19. In addition, we will be using a fogger/mister containing HOCL (Hypochlorous Acid), a nontoxic chemical on the CDC list of approved disinfectants, which is being used by hospitals to fight the spread of Covid-19.

**Additional precautions include:**

- 1) Doctors and staff are screened daily for fever and Coronavirus symptoms.
- 2) Upon your arrival, hand sanitization will be provided, along with a complimentary sealed pen for you to complete your medical history.
- 3) All patients will receive a Covid-19 questionnaire and temperature check using a non-contact thermometer.
- 4) For your safety, you will not be permitted to wait for your appointment in the waiting area. Once your medical history is completed and signed, you will be either escorted to a treatment room or asked to wait in your car until it is time for your treatment.
- 5) Except for a minor accompanied by an adult, only scheduled patients will be permitted in the treatment room and common areas.
- 6) In the treatment room you will be asked to use hand sanitizer and rinse with Peroxyl, a pleasant minty antiviral rinse.

A text will be sent out when we have a confirmed date to open the office. We ask you to be patient with us as some of these changes can be cumbersome. Keep in mind that our goal is to keep everyone as safe as possible,

Thank you for your support and patience as we create the safest possible environment for your care.

Sincerely,

Dr. Sperber, Dr. Portnoy and your dedicated dental team.